



RECOVERY SPECIALIST INSURANCE GROUP

This is to certify that



**KAYIHAN SERAN OF
NORTHLAND RECOVERY BUREAU**

Has attended REPO2025 hosted by RSIG & AFA earning continuing education, to include:

**Training on Repossession Law & Updated State Case Law, the Fair Debt Collection Practices Act,
The Uniform Commercial Code, CFPB Consumer Law and Policy Compliance Training,
EV Training - Emerging Challenges with Electric Vehicles, ACE Your Communication Skills,
Locksmithing and Internet Profiling**

Hosted In Charlotte/Concord, NC this June 17-20, 2025 by:

Recovery Specialist Insurance Group & Allied Finance Adjusters Conference Inc.

Certificate Valid Through: 07/31/2027

A handwritten signature in blue ink, appearing to read "George Badeen".

George Badeen, AFA President



A handwritten signature in blue ink, appearing to read "Edward Marcum".

Edward Marcum, RSIG Chief Executive Officer



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